



Customer References

In 2006, we instituted the practice of surveying all of our customers upon the completion of their project, beginning with customers whose work was completed before this year. We continue to survey all customers upon the completion of their project. We are very proud of our results.

Of those responding to surveys, here are the highlights:

- 86% said that they will recommend JMC Development to their friends and family.
- 85% said that they will choose JMC Development for their next remodeling project.
- 89% said that any problems they had during the course of their project were resolved to their complete satisfaction.
- 90% responded that they had a good working relationship with all members of JMC Development during the course of their project.
- 94% said the JMC Development crew was professional, courteous and helpful.
- 94% felt that JMC Development's employees are knowledgeable and competent.
- 95% felt their input and ideas were welcomed during the remodeling process.
- 88% said that their project was completed with good workmanship and attention to detail.
- 88% said that the quality of the work in their home met their expectations.
- 98% said that their plans were detailed enough for them to understand and visualize what was to take place.